Electronic Acknowledgement Receipt				
EFS ID:	1499316			
Application Number:	09766175			
International Application Number:				
Confirmation Number:	9529			
Title of Invention:	Proactive call and contact center system			
First Named Inventor/Applicant Name:	Mark Buonanno			
Correspondence Address:	WAGNER, MURABITO & HAO LLP - Third Floor Two North Market Street San Jose CA 95113 US 4089389060 -			
Filer:	Stephen Scott Ford/Jennifer Abernathy			
Filer Authorized By:	Stephen Scott Ford			
Attorney Docket Number:	CSCO-38240			
Receipt Date:	07-FEB-2007			
Filing Date:	18-JAN-2001			
Time Stamp:	18:25:53			
Application Type:	Utility			
Payment information:				
Submitted with Payment	no			

File Listing:

Number	Document Description	The Name	Tile Size(Bytes)	Part /.zip	(if appl.)
1	Power of Attorney	2705-710RevocationPOA.pd f	60062	no	1
Warnings:					
Information	:				
		Total Files Size (in bytes):	60062		

Eilo Namo

Multi

Eilo Sizo/Butoe)

Pages

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

Document

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.